Monday

* Okta
  + Onboarded Najee
    - This was troublesome
    - A lot of apps don’t work
    - He is using a chromebook
      * His browser is stuck in guest mode
        + Solved this by going in the bottom right hand corner

Notifications center

* + - * + Leaving guest mode
        + Then logging in as his personal account
    - Got his items configured
    - Hubspot?
      * His hubspot isn’t working mostly because I don’t believe he has a hubspot account
    - He is configured and able to go into his apps
* Snowflake
  + Bianca
    - Bianca was having a hard time signing in
    - I checked the users and opened up her account to try to access it again
    - I also reset her password
    - She was able to signin
* Parker
  + Parker called about a connector issue with google analytics connector issue
  + Got info@bearcog login info
  + Looked up connector config settings
  + Made a new connector
  + Authorized it
  + And got the reports section to show up
    - Called parker again
    - Showed him a visual of what the connector looks like
    - He had me do a couple of drop down sections to get a feel of how the connector call was going to go
* AWS
  + Prod
    - Eventbridge
      * Checked the end of month server restart and snapshot
      * They executed on the 30th
        + This is when they were supposed to execute
  + Dev
    - Lambda
      * Check the lambda functions
        + Ec2 stop
        + Ec2 snap
        + Ec2 prune
      * Apply a eventbridge rule to above functions